

# MyNews

Broker update

MyStateBank 

Hi \${FNAME}\$,

We'd like to update you on some new material available on the broker portal and an important policy change.

## Who is MyState?

The following materials are available on our broker portal, to assist in educating customers on the MyState brand and experience:

- [Who is MyState – flyer](#)
- [Who is MyState – video](#)
- [Broker customer onboarding journey](#)

## Guarantor loans;

- From August 26th 2024, loan applications with a parental guarantor will no longer be accepted.
- Applications submitted prior to this cut-off date will still be assessed.

We have updated our broker servicing calculator and the latest version is **1.48** and can be found [here](#).

As always, don't hesitate to reach out for any support or to chat through any scenarios.

Kind regards,

## Team MyState

### **Important Information**

*This email contains important information or updates about your services and as such you cannot unsubscribe from these types of messages.*

*Loan applications are subject to MyState's credit approval criteria. Terms & conditions and fees & charges apply. MyState Bank Limited (MyState Bank) ABN 89 067 729 195 AFSL & Australian Credit Licence 240896. A wholly owned subsidiary of MyState Limited ABN 26 133 623 962. If you have any questions please visit <https://mystate.com.au/about-us/contact-us>.*

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