

MyNews

Broker update

MyStateBank 

Hi \${FNAME}\$,

We're excited to share that our **Broker Portal** has had an upgrade. The enhancements were designed with you in mind, making it even easier to access the information and support you need for your customers.

Here's some of the valuable resources you can access:

- [Who is MyState Flyer](#)
- [Who is MyState Video](#)
- [Broker Customer Onboarding Journey](#)
- [Retention Pricing Request](#)

SLA update:

- SLA for new loan assessments has been updated to **3 business days**.

As always, don't hesitate to reach out for any support or to chat through any scenarios.

Kind regards,

Team MyState

Important Information

Any advice is general only and does not take into account your personal objectives, financial situation or needs and you should consider whether it is appropriate for you.

This email contains important information or updates about your services and as such you cannot unsubscribe from these types of messages.

MyState Bank Limited (MyState Bank) ABN 89 067 729 195 AFSL & Australian Credit Licence 240896. A wholly owned subsidiary of MyState Limited ABN 26 133 623 962. If you have any questions please visit <https://mystate.com.au/about-us/contact-us>.
