



Hi \${FNAME}\$,

Here's a quick update on how we're doing right now, to help keep you informed.

**RBA decrease**

We're reducing our variable interest rates in line with the recent RBA decrease. Effective **Tuesday, 4th March 2025**, interest rates on all our variable rate products will drop by **0.25%** for both new and existing lending.

View our rate card [here](#).

**MFAA Excellence Awards 2025**

We're excited to be nominated for **Best Non-Major Lender VIC/TAS** in the **MFAA Excellence Awards 2025!** If you're a member of the MFAA, we'd love your support by casting your vote [here](#).

**Valuation Fee Approvals**

Valuation fee approval emails will now only be sent to our **Broker Support team**. All valuations requiring a fee approval must be approved by MyState Bank.

- MyState Bank will cover up to **\$400** valuation fees.
- The applicant must pay the remaining amount before approval.
- Payment must be received before the valuation can proceed.

**Our SLAs**

New applications	<b>2 business days</b>
MIRs & formal approval	<b>+3 business days</b>

**Broker NPS**  
**+67.8**

**MyState NPS**  
**+52.6**

*"High quality communication and credit assessment process"*

Loan Market Broker, NSW

If you'd like to chat through any of this or discuss any scenarios, please don't hesitate to [reach out](#).

Kind regards,

\${CRM:CONTACTOWNER}\$

\${CRM:CONTACTOWNERMOBILE}\$



MyStateBank

**Important information**

*Any advice is general only and does not take into account your personal objectives, financial situation or needs and you should consider whether it is appropriate for you. Loan applications are subject to MyState's credit approval criteria. Terms and conditions, fees and charges may apply.*

*MyState Bank Limited (MyState Bank) ABN 89 067 729 195 AFSL & Australian Credit Licence 240896. A wholly owned subsidiary of MyState Limited ABN 26 133 623 962. If you have any questions, please visit <https://mystate.com.au/about-us/contact-us>.*