



PropertyHUB User Guide



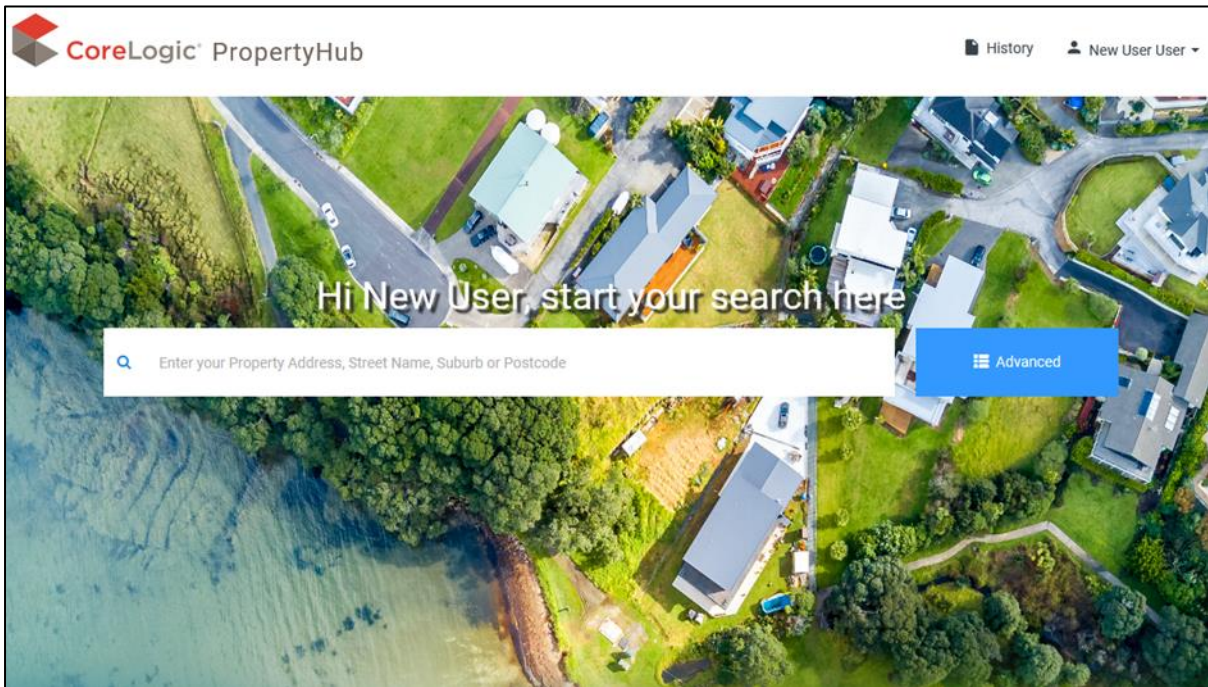
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1. Purpose

This document has been released to coincide with the release of the newly redeveloped Property HUB v2.0 and is intended to be used as a quick reference user guide.

The major drive for the redevelopment of the PropertyHUB platform is creating a Broker centric, central portal for all mortgage originations, to all lenders across the country. The new site continues to provide all users with property valuation ordering, whilst allowing RPP subscribers to leverage their property data analytics and insights all in one central location.



2. Accessing the PropertyHUB

<https://propertyhub.corelogic.asia/>

The first screen you will see when landing on the PropertyHUB website is a small window asking for your email address. After you type in your email address, the website will check to see if you have an RPP subscription associated with that address.

If you do have an RPP Subscription, you will be diverted to the login screen. If you do not have an RPP Subscription, you will be diverted to the registration screen, and you can create a new PropertyHUB user profile.

2.1. RPP Subscribers

Using your existing RPP Username and Password you can log into the new PropertyHUB platform. If you can't remember what your RPP login credentials are, you can use the 'forgot you username or password' option.

2.2. Non RPP Subscribers

If you do not have an existing RPP subscription, you will be prompted to create a new PropertyHUB user profile.

2.3. First login

When accessing the site for the first time, the terms and conditions are presented for your acceptance. These are the conditions CoreLogic provide for accessing the site. Please read carefully the terms and accept at the bottom of the page.

An aggregator selection question will then appear. If you do not have an aggregator association, or your institution does not appear in the drop down box, the popup box can be closed.

3. Ordering a New Valuation

3.1. Address Selection

After typing in your required property address, you will land on the property information screen. This screen will display different information to users who have an RPP subscription, compared to users who do not have an RPP subscription. For users who have an RPP subscription the PropertyHUB now displays extensive readily-available information on the property and surrounding suburb. This means RPP users can now utilise data regarding comparable properties, market trends, local demographics, school catchment zones, interactive maps, suburb reports, and so much more!

With RPP Subscription

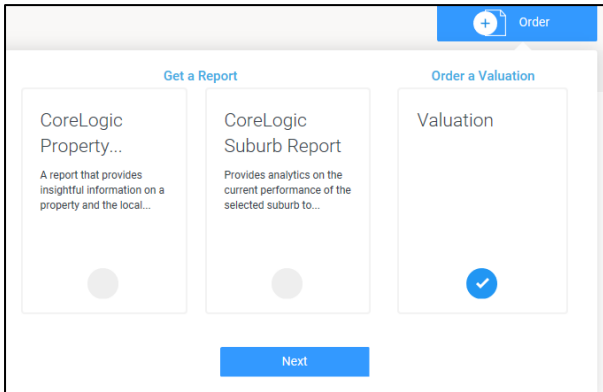
The screenshot shows the PropertyHub interface for the address 12 Warren Street Angle Park SA 5010. The page is titled "12 Warren Street Angle Park SA 5010" and includes a search bar with the address and an "Advanced Search" button. Below the search bar, there is a "Dashboard" breadcrumb and a blue "Order" button. The main content area is divided into two columns. The left column features a "Property Insights" section with a large photo of the property, a smaller aerial map, and a list of details: "12 Warren Street Angle Park SA 5010", "3 bedrooms", "1 bathroom", "300m² lot", "110m² house", "Property Type: House", "Development Zone: Residential", "Last Sold for \$367,000", "Settlement Date: 20 Jul 2017", "Sold By: Ouivens Casserly Adelaide Henley Beach - Rla 275403", and "Land Use: House". The right column features a "Valuation Estimates" section with a "Valuation Estimate" tab, a "Rental Estimate" tab, and a "High Confidence" indicator. Below this is a bar chart showing a valuation range from \$375k (Low) to \$449k (High), with a central "Estimate" of \$412k. The bottom of the page has an "About This Property" link.

Without RPP subscription

The screenshot shows the PropertyHub interface for the address 12 Warren Street Angle Park SA 5010. The page is titled "12 Warren Street Angle Park SA 5010" and includes a search bar with the address and an "Advanced Search" button. Below the search bar, there is a "Dashboard" breadcrumb and a blue "Order" button. The main content area is mostly empty, with a large red message box at the bottom stating: "Research access is not available for 12 Warren Street Angle Park SA 5010. To unlock the value of PropertyHub with an RP Data Professional subscription, please contact our customer.success@corelogic.com.au or phone 1300 734 318 (please select option 2). For a free 14-day trial please quote promo code Hub2.0."

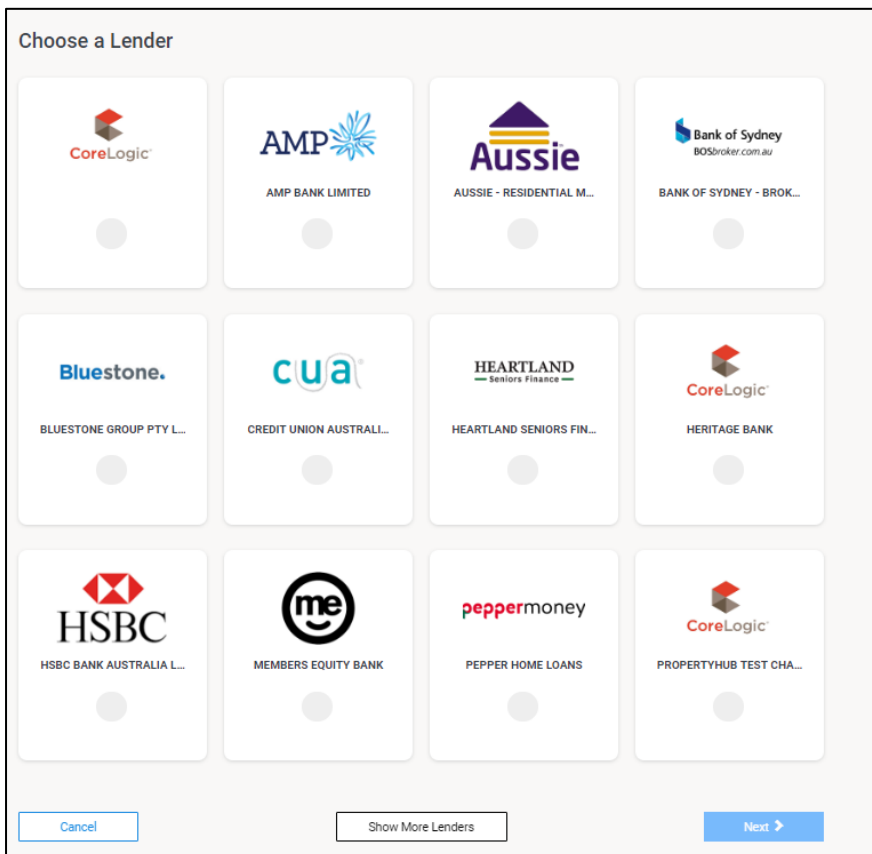
PropertyHub Administrator User Guide

Regardless of if you do or Do Not have an RPP Subscription, all Property HUB users can order property Valuations by clicking on the blue 'Order' button.



3.2. Lender Selection

The next screen will ask you to select which lender you are lodging the valuation request for. Choosing a lender is new feature for the PropertyHUB and several institutions are presented on the site. If the financial institution appears on this screen you can select it and proceed with the valuation request. If you have not yet ordered a valuation for the lender within the new PropertyHUB, you will need to first register / request authorisation from the lender.



3.3. Business Rules

Business rules are not utilised by all clients, but for those who do employ a business rules file, the PropertyHUB will determine the most appropriate service type for you, based on the information you input. For Clients who do not use business rules, fewer questions will be asked and the user will be able to select the service type themselves.

With Business Rules

Business Rules Questions

Tell us about the property and loan
By answering the questions accurately you will help ensure that the valuation type you ordered is correct and does not need re-processing later.

Property Information

Property Type *

Owners Estimated Value / Purchase Price *

Loan Information

Total Loan Amount * Calculated LVR Ratio: -%

Loan Purpose (for this security only) *

Are there multiple Securities * Yes No

Application ID

Do any of these apply?

- Low Doc Loan
- DHA / NRAS
- Leasehold Estate Security
- Off The Plan
- Display Home
- Company Title
- Not Habitable e.g. no kitchen, bathroom
- Property Size is less than 40m2 or greater than 2ha
- Property Being Purchased IS NOT Arm's Length / Or is Without Intervention of a Real Estate Agent
- Non-residential e.g. commercial, mixed use
- Development Site where the Estimated Value is on the basis of a subdivision
- Property size is greater than 40ha
- Self Managed Superannuation Fund
- Serviced / Managed Apartment, or Studio Apartment
- Student Style Accommodation
- Multiple Dwellings on a Single Title (n.b. 3 or more properties are classed as commercial property)

Cancel
Next >

Without Business Rules

Business Rules Questions

Tell us about the property and loan
By answering the questions accurately you will help ensure that the valuation type you ordered is correct and does not need re-processing later.

Property Information

Property Type *

Property Value *

Cancel
Next >

3.4. Instruction Details.

This screen is where you enter in any information you want to go through to the valuer such as:

- Borrower name
- Inspection contacting details
- Additional documents
- Additional comments

Instruction Details

Customers
First Name *
Last Name *
Phone Numbers
Email

Access Contacts
 Copy Customer Details
First Name *
Last Name *
Company Name
Phone Numbers *
Email

Attachments
Select document to upload.
Description

Comments
Comment

3.5. Payment

Lenders will have varying payment methods applicable. Whilst some lenders process billing via a monthly account, most lenders process billing by requesting card details for Payment. If your lender's chosen billing method is on account, you will simply be asked for who to issue a copy invoice to.

Payment

Tax Invoice

First Name *


Last Name *

Email *

[← Back](#) [Cancel](#) [Next >](#)

If your lender's chosen billing method is by credit card, you will be asked to input credit card details.

Payment



Credit Card Verification Only

Amount: **\$330.00**

Credit Card Payment

Credit Card Verification






Card Number:*

Cardholder Name:*

Expiry Date:*

Security Code (CVC): [What is this?](#)

[Verify Card](#)


POWERED BY     

[Privacy Policy](#)

[← Back](#) [Cancel](#)

3.6. Order Conformation

After progressing through the billing screen you will land on the conformation screen. You can access this at any time through the 'History' tab, and if the lender has enabled email notifications, you should also receive an automated email with this conformation included.

 **Your Order is Confirmed**
We will let you know the status of your valuation

Residential Short Form Valuation - Reference Number 175201

OWNERS ESTIMATE VALUE: \$450000 **LOAN PURPOSE:** Purchase

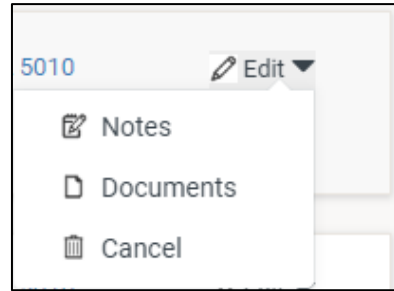
40 Hoban Court Doreen VIC 3754
🏠 2 / 🚗 1 / 🚗 2 / 🏠 132 m²

Residential Short Form Valuation	On Account
TOTAL	On Account

Prices in Australian Dollar and includes GST

4. History Tab

New to the PropertyHUB V2.0 is the History tab. This feature will now enable users to review their prior orders and manage jobs through until completion. This will eliminate the need to use other sites (such as val-status) to check or update valuation requests.



CoreLogic PropertyHub

History Admin Sophia Corcoran

Enter your Property Address, Street Name, Suburb or Postcode

Advanced Search

Dashboard > History

History

All Orders

JOB	CLIENT	STATUS	ADDRESS
Residential Short Form Valuation ref: 1023951 Sophia Corcoran	Heartland Seniors Finance - Broker	In Progress created: 09 January 2019	12 Warren Street Angle Park SA 5010 3 1 1
Residential Short Form Valuation ref: 1023847 Sophia Corcoran	Bluestone Group Pty Ltd	In Progress created: 09 January 2019	12 Warren Street Angle Park SA 5010 3 1 1
Residential Short Form Valuation ref: 1021365 Sophia Corcoran	Heartland Seniors Finance - Broker	In Progress created: 07 January 2019	12 Warren Street Angle Park SA 5010 3 1 1
Residential Short Form Valuation ref: 1021364 Sophia Corcoran	Heartland Seniors Finance	In Progress created: 07 January 2019	12 Warren Street Angle Park SA 5010 3 1 1
Construction Valuation ref: 1021348 Sophia Corcoran	Pepper Home Loans	In Progress created: 07 January 2019	12 Warren Street Angle Park SA 5010 3 1 1
Residential Short Form Valuation ref: 1028733 Sophia Corcoran	Heartland Seniors Finance - Broker	Completed created: 15 January 2019	12 Warren Street Angle Park SA 5010 3 1 1
Contract of Sale ref: 170308 Sophia Corcoran	AMP Bank Limited LOAN ref: 123456	Completed created: 11 January 2019	12 Warren Street Angle Park SA 5010 3 1 1